

AGENDA ITEM

REPORT TO HEALTH AND WELL BEING BOARD

26 SEPTEMBER 2017

REPORT OF DIRECTOR OF ADULTS AND HEALTH

CQC APPRECIATIVE REVIEWS

INTRODUCTION

Following the budget announcement regarding additional funding for Adult Social Care (Supplementary (iBCF), the Secretary of State asked the Care Quality Commission to undertake a programme of targeted reviews in local authority areas.

Each review will answer the question:

How well do people move through the health and social care system, with a particular focus on the interface, and what improvements could be made?

The following areas will be the focus:

- What is currently happening and what are the outcomes for people who move through the system?
- What is the maturity, capacity and capability of the local area to manage the interface between health and social care moving forward?
- What else needs to happen?

Approach to Reviews

- These reviews, exercised under the Secretary of State Section 48 powers will be focussed on the interface of health and social care.
- The local area reviews will consider system performance along a number of 'pressure points' on a typical pathway of care.
- The local area reviews will focus on older people aged over 65.
- Will also focus on the interface between social care and general primary care and acute and community health services.
- Reviews will look at some areas which are doing well and others that are not.
- Each area will have a local report and the findings of the reviews will also be used to inform a national report to give overall advice to the Secretary of State.

CQC will bring:

- Independence to the reviews
- A unique perspective across the entire health and adult social care system to provide an objective, trusted assessment of the local situation and improvement needed, that all parties can sign up to.

Wider Benefits

- Will provide an independent national perspective on local performance to influence future investment and championing areas of good practice
- Inform local areas where they can make improvement.
- National messages

National Report

- Planned for publication in the spring 2018 following completion of all 20 system reviews
- Will detail key findings and themes from reviews
- External advisory group to be established

Key Lines of Enquiry

- Safe: How are people using services supported to move safely across health and social care to prevent avoidable harm?
- Effective: How effective are health and social care services in maintaining and improving health, wellbeing and independence?
- Caring: Do people experience a compassionate, high quality and seamless service across the system which leaves them feeling supported and involved in maximising their wellbeing?
- Responsive: To what extent are services across the health and social care interface responsive to people's individual needs?

Stockton

A time limited Task and Finish Group has been set up to prepare as if our local system was undergoing a review imminently, a report will then come to Health and Wellbeing Board (December) with an overview of our local system. Hartlepool are having a review starting on the 9th February>

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